



27, Lev Tolstoy Street – MD 2001, Chisinau – Republic of Moldova
Tel +373 (22) 889 300 – Fax +373 (22) 889 301

Corporate Neighborhood Policy

1. Introduction

At Trans-Oil Group of Companies, we are committed to being a responsible and engaged member of the communities in which we operate. Our Neighbourhood Policy is guided by the principles of mutual respect, active engagement and positive impact, aiming to foster strong relationships with our neighbours and contribute to the well-being of the community.

2. Commitment to Community Engagement

We recognize the importance of building and maintaining positive relationships with our neighbours. We are dedicated to understanding and addressing the needs and concerns of the community, promoting social cohesion, and supporting local development.

3. Key Principles

Our Neighbourhood Policy is based on the following key principles:

- a. **Open Communication:** We commit to maintaining open, honest and transparent communication with our neighbours. This includes regularly informing the community about our activities, listening to feedback and responding to concerns in a timely and respectful manner.
- b. **Community Involvement:** We actively involve ourselves in community activities and initiatives. This includes participating in local events, supporting community projects and encouraging our employees to engage in volunteer activities.
- c. **Environmental Responsibility:** We are committed to minimizing our environmental impact on the community. This includes implementing sustainable practices, reducing emissions, managing waste responsibly and protecting local natural resources.
- d. **Social Responsibility:** We strive to contribute positively to the social structure of the community. This includes supporting local education, health and social programs, promoting diversity and inclusion and respecting the cultural heritage of the community.
- e. **Economic Support:** We support the local economy by sourcing goods and services from local suppliers, creating job opportunities and investing in community development projects that promote economic growth and sustainability.
- f. **Safety and Security:** We prioritize the safety and security of our neighbours. This includes implementing measures to ensure the safety of our operations, reducing risks to the community and collaborating with local authorities to address safety concerns.

4. Implementation and Monitoring

We implement this policy through the following measures:

- **Community Engagement Programs:** We develop and implement programs to engage with the community, including regular meetings, forums and advocacy activities.
- **Feedback Mechanisms:** We establish and maintain clear mechanisms for the community to provide feedback, ask questions and raise concerns.
- **Partnerships:** We collaborate with local organizations, authorities and community groups to support community initiatives and address shared challenges.

- **Employee Involvement:** We encourage and facilitate employee participation in community activities and volunteer programs.
- **Monitoring and Reporting:** We regularly monitoring our community engagement activities and report on our performance and impact.

5. Reporting and Accountability

We commit to transparency in our community engagement practices by regularly reporting on our performance and progress. We hold ourselves accountable to our neighbours through continuous monitoring, evaluation and improvement of our community engagement efforts.

6. Review and Continuous Improvement

This policy will be reviewed periodically to ensure its relevance and effectiveness. We are committed to continuous improvement in our community engagement practices and adapting to new challenges and opportunities.

7. Conclusion

At Trans-Oil, fostering strong relationships with our neighbours and contributing to the well-being of the community are fundamental promise that guide our actions and decisions. We are dedicated to being a responsible and engaged member of the community, working together to create a positive and sustainable future.

As Chief Executive Officer I am committed to this Neighbor Policy and to continuous improvement of Company strong relationships with our neighbours and contribute to the well-being of the community.

Approved:

Vaja Jhashi

Chief Executive Officer

